

Warranty

Sumuchang products are strict to the international quality standard such as CE, TUV, Intertek. Sumuchang have been in composite wood for more than 10 years. The products is widely used in many countries. to improve our quality standard. Sumuchang supply a 10 years warranty for the product quality. For more detailed, please check below:

10 Years decreasing warranty for Sumuchang WPC decking

Remarks: Order reference and details as following:

This warranty is valid for Sumuchang WPC deckings.

Sumuchang will replace the WPC decking used in the proper application which splinters, flakes, or becomes structurally un-fit from rotting, splitting, warping, cupping, cracks or damage caused by termites or fungal decay within 10 years from the date of purchase.

This warranty does not cover the cost of installation, removal of debris/waste, reinstallation, color variations or fading.

Sumuchang's sole obligation is limited to replacement of Sumuchang WPC decking only and shall have no further obligation or liability except as stated herein.

Sumuchang may elect to pay a percentage of the original purchase price under the prorated schedule within the warranty in lieu of replacement of Sumuchang WPC decking.